Job Description for: Residential Service Technician

Company Description:

At Traut Companies, we are on a mission to bring cleaner water to everyone, everywhere. We know water from the bottom to the tap, and we know it well. When you work with us, you're guaranteed great service, great support, and a great outcome - every time.

We value superior service, integrity, value, and expertise. Our promise to you is that you can always expect trusted and timely service from our team. We treat our customers respectfully and do the right thing the first time around. The services we offer will continue to evolve and grow to bring value to the communities where we live and work. And to bring value, we continually adapt, learn, and change to be leading experts in the field with the latest tools and technology.

Summary:

Troubleshoot, repair, sell and install water pumping and water treatment for water wells.

Responsibilities and Duties:

1. Service and install residential water pumping systems, water treatment equipment, water wells and abandonments.
2. Install new water pumping systems and water treatment equipment.
3. Test water for mineral content and size water treatment accordingly.
4. Size pumps with different applications.
5. Sell wells, pumps and water treatment equipment as needed.
6. Keep service truck stocked and maintained.
7. Take night calls for service on a regular basis.
8. Fill out all paperwork properly, accurately, and in a timely fashion including job work sheets and timecards.
9. Keep equipment and designated yard area neat and clean at all times.
10. Collect payment from each customer after completing each project, unless other payment method is authorized by Domestic Service Manager.
11. Dispatch as necessary during the Domestic Service Manager's absence.
12. Be available to go out of town as needed.
13. Be familiar with the safe and general operation of all equipment used on the job site.
14. Wear clean uniforms and be neat in appearance.
15. Take part in training sessions, workshops, etc.
16. Maintain good communication with customers, fellow employees and Manager.
17. Promote Traut Companies products and services.
18. Follow all Traut Companies and DOT Safety Rules, Procedures and Policies.

19. Collaborate with customers and fellow employees in a professional and courteous manner.
20. Responsible for keeping a balanced inventory with as minimal waste as possible.
21. Help in other areas as needed.

Job Standards:

Level of Education:	High School Education
Level of Experience:	None needed
Abilities and Skills:	Welding and cutting torch use (will train), mechanical skills
Certification Requirements:	40-hour safety, CDL endorsement (will train)

Benefits:

- 401(k) (+ company match)
- Health Savings Account (+ company match)
- Health insurance
- Dental insurance
- Life insurance
- Long term disability
- Short term disability
- Vacation time

Salary Range: $24 - $27

Supplemental Pay: Commissions after probationary period