



Job Description for: Residential Service Technician

Summary:

Troubleshoot, repair, sell and install water pumping and water treatment for water wells

Responsibilities and Duties:

1. Service and install residential water pumping systems, water treatment equipment, water wells and abandonments
2. Install new water pumping systems and water treatment equipment
3. Test water for mineral content and size water treatment accordingly
4. Size pumps with different applications
5. Sell wells, pumps and water treatment equipment as needed
6. Keep service truck stocked and maintained
7. Take night calls for service on a regular basis
8. Fill out all paperwork properly, accurately, and in a timely fashion including job work sheets and timecards
9. Keep equipment and designated yard area neat and clean at all times
10. Collect payment from each customer after completed with project, unless other payment method is authorized by Domestic Service Manager
11. Dispatch as necessary during Domestic Service Manager's absence
12. Be available to go out of town as needed
13. Be familiar with the safe and general operation of all equipment used on the job site
14. Help out in other areas as needed
15. Wear clean uniforms and be neat in appearance
16. Take part in training sessions, workshops, etc.
17. Maintain good communication with customers, fellow employees and Manager
18. Promote Traut Companies products and services
19. Follow all Traut Companies and DOT Safety Rules, Procedures and Policies
20. Work with customers and fellow employees in a professional and courteous manner
21. Responsible for keeping a balanced inventory with as minimal waste as possible

Job Standards:

Level of Education:	High School Education
Level of Experience:	None needed, will train
Abilities and Skills:	Good communication skills, good mechanical background, welding skills and good driving record
Physical Standards:	See Physical Requirement Sheet
Certification Requirements:	40 hour safety, CDL endorsement